

# Westminster MDT forums for Services

## Westminster HHCP – updated May 2026

This document aims to provide staff and service users with information on the MDT forums available for services to access for additional support.

Forum	Details	Who attends?	Contact details
<b>Adult social care / safeguarding teams</b>	<p>Adult social care should be contacted if an adult's needs meet all three of these conditions:</p> <ol style="list-style-type: none"><li>1. the person's needs arise from or are related to a physical or mental impairment or illness</li><li>2. the person's needs make them unable to achieve two or more specified outcomes (below)</li><li>3. as a result of being unable to meet these outcomes, there is likely to be a significant impact on the adult's wellbeing</li></ol> <p>The HHCP Social care referral toolkit <a href="#">here</a> to find out more details. If you need to refer an adult for a care act assessment complete the referral form located <a href="#">here</a>.</p> <p>Adult social care should also be contacted when you have <b>safeguarding concerns</b>; when you believe a client is at risk of abuse and neglect. If you have a safeguarding concern about a client, but you are not sure whether it would meet the threshold for a safeguarding referral, send an email to your commissioning lead detailing the</p>	<p>A needs assessment/ case conference may be scheduled with services involved with the client, if further discussion is needed.</p>	<p>Adult services team: 020 7641 1444 Email: <a href="mailto:adultsocialcare@westminster.gov.uk">adultsocialcare@westminster.gov.uk</a></p>



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	<p>issue (due to GDPR only use the client's initials). Your commissioner will forward your email to the safeguarding team and get back to you with feedback.</p> <p>When you want to report a safeguarding concern fill out the <a href="#">referral form</a>.</p>		
<p><b>Monthly Enhanced Vulnerability Forum (for Rough Sleepers) (EVF)</b></p>	<p>Problem-solving forum for rough sleepers and clients accessing the <u>rough sleeping pathway</u>, with <b>high-risk, often escalating health and mental health concerns</b>.</p> <p>The principal theme of the clients discussed will be those who have “fallen through cracks” and/or been very resistant to change, and where there is no existing multi-disciplinary team around the person with an action plan.</p>	<ul style="list-style-type: none"> <li>• Homeless Health Service (HHS)</li> <li>• Westminster City Council (WCC) Rough Sleeping Commissioning Team, ASC and Safeguarding, Substance Use Team</li> <li>• Rough sleeping commissioned services – Westminster Street Outreach Service (SOS), Compass Team, Day Centres,</li> <li>• Joint Homelessness Team</li> <li>• Hostels</li> <li>• Turning Point</li> <li>• CGL</li> <li>•</li> </ul>	<p>Email Victoria Aseervatham - Rough Sleeping Commissioning Team <a href="mailto:vaseervatham@westminster.gov.uk">vaseervatham@westminster.gov.uk</a></p> <p>This is a monthly forum, the first Tuesday of the month at 10am.</p>
<p><b>Monthly Housing Complex Case Panel (HCCP), 3<sup>rd</sup> Wednesday of month 10am</b></p>	<p>For WCC housed residents; in WCC properties, housing associations or temporary accommodation. The focus is on stopping clients from falling or bouncing between services where there are increasing concerns around their vulnerability.</p>	<ul style="list-style-type: none"> <li>• WCC Housing Management</li> <li>• Temporary Accommodation Services</li> <li>• Relevant Registered social landlords</li> <li>• Turning Point</li> <li>• WCC Anti-Social Behaviour Teams</li> <li>• Metropolitan Police</li> </ul>	<p>Contact <a href="mailto:Jdurrant1@westminster.gov.uk">Jdurrant1@westminster.gov.uk</a> for more information.</p> <p>This is a monthly forum scheduled on the 3<sup>rd</sup> Wednesday of the month at 10am.</p>



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		<ul style="list-style-type: none"> <li>• Floating Support Services</li> <li>• Trailblazers</li> <li>• Mental Health Single Point of Access</li> <li>• Westminster Mental Health Services</li> </ul>	
<b>Hoarding and Self Neglect MDT (lead agency should schedule when required)</b>	<p>An MDT should be organised where an adult has been identified as</p> <ul style="list-style-type: none"> <li>• self-neglecting or where hoarding behaviours have put them or others at risk which could result in significant harm</li> </ul> <p>The lead agency should schedule a multi-disciplinary meeting to determine the most favourable approach for achieving engagement with the adult. This is to provide coordinated response and guidance to operational staff and managers on how to address the needs of difficult to engage adults living in Westminster who hoard or self-neglect.</p>	<p>The following services are suggested:</p> <ul style="list-style-type: none"> <li>• Housing service and building owner (if different)</li> <li>• Residential Environmental Health</li> <li>• Adult Social Care</li> <li>• Westminster Mental Health Services</li> <li>• Westminster Housing commissioners</li> <li>• Community Health teams</li> <li>• London Fire Brigade</li> </ul>	<p>The lead agency working with the client will need to set up the MDT on case-by-case basis. Inform lead commissioner to get extra support in contacting services.</p>
<b>Integrated Care Network (quarterly) – Third Tuesday in the month</b>	<p>The Integrated care network (ICN) forum is attended by members of the core multi-disciplinary team.</p> <p>This is an operational meeting and patient discussions are conducted separately and around the individual patient.</p>	<ul style="list-style-type: none"> <li>• Great Chapel Street Medical Centre</li> <li>• Dr Hickeys practice</li> <li>• Groundswell</li> <li>• Passage House Assessment Centre</li> <li>• Edward Alsop Court</li> </ul>	<p>Email: Martin Murphy <a href="mailto:martin.murphy@groundswell.org.uk">martin.murphy@groundswell.org.uk</a></p> <p>John Driscoll <a href="mailto:j.driscoll2@nhs.net">j.driscoll2@nhs.net</a></p>
<b>Turning Point MDT (fortnightly, Wednesday 2-4pm)</b>	<p>The Westminster Rough Sleepers Multi-Agency Meeting provides a highly effective, collaborative forum that brings together a wide range of service providers and partner agencies into one coordinated space to support</p>	<ul style="list-style-type: none"> <li>• WCC Rough Sleeping Commissioning team</li> <li>• SLAM Psychology in Hostels Team</li> </ul>	<p>Email Dean Allen or Richard Johnstone at</p>



Forum	Details	Who attends?	Contact details
	<p>individuals experiencing substance and alcohol misuse, homelessness, mental ill-health, and complex physical health needs.</p> <p>The forum provides agencies with the opportunity to:</p> <ul style="list-style-type: none"> <li>• Share and manage complex risk collectively</li> <li>• Improve communication and coordination between services</li> <li>• Identify creative and flexible intervention strategies</li> <li>• Access specialist advice and multidisciplinary perspectives</li> <li>• Strengthen partnership working across Westminster</li> <li>• Recognise and build upon effective frontline practice already being delivered</li> </ul>	<ul style="list-style-type: none"> <li>• Great Chapel Street Practice</li> <li>• Dr Hickey’s Practice</li> <li>• Turning Point Advance Practitioner/Turning Point Rough Sleepers Manager.</li> <li>• Turning Point Clinician</li> <li>• Turning Point Safeguarding Lead</li> <li>• Professionals and partners from Hostels, Hotels, Day Centres, outreach teams</li> </ul>	<p><a href="mailto:Dean.allen@turning-point.co.uk">Dean.allen@turning-point.co.uk</a>,  <a href="mailto:richard.johnstone@turning-point.co.uk">richard.johnstone@turning-point.co.uk</a></p> <p>Prior to the meeting, Turning Point will forward case discussion names/DOB's. Where possible we would ask for the template to be completed prior, allowing us to keep a record of discussions so that we can forward any action onto professionals involved.</p>
<p><b>The Westminster Violence Against Women and Girls (VAWG) and MD forum</b></p>	<p>Standing Together chairs a dedicated VAWG and Multiple Disadvantage Forum. This is a monthly space for professionals to bring the cases of women they are supporting for both reflective discussion and practical advice around issues such as violence, abuse and trauma. The forum is co-facilitated by a clinical psychologist from the psychology in hostels team, and professionals with expertise around domestic abuse and women’s homelessness.</p>	<ul style="list-style-type: none"> <li>• Standing Together against Domestic Abuse – Housing First and Homelessness Team</li> <li>• Westminster Council Rough Sleeping Team</li> <li>• SLaM</li> <li>• Homeless health service</li> </ul>	<p>To refer in please click this <a href="#">link</a> to access a short online referral form</p>

