



# Monitoring the Impact of COVID-19



## Participant Engagement Info Sheet

### Introduction

Groundswell are delivering research to explore the impact of COVID-19 on people experiencing homelessness. The research aims to ensure the voices of people who are homeless are heard and are utilised to inform the ongoing response to COVID-19 both locally and nationally. The project is being funded by the National Lottery Community Fund and NHS England and will directly inform the NHS response to COVID-19 for people who are homeless. You can find out more about the project here: [Monitoring the impact of COVID-19 for people experiencing homelessness.](#)

### Who are Groundswell?

Groundswell is a registered charity, which exists to enable people experiencing homelessness to take more control of their lives, have a greater influence on services and have a full role in our community. We believe that the only way to tackle homelessness is with the full involvement of people who have been homeless themselves.

### How can you be involved?

We want to hear first-hand what is happening to people who are homeless or have been homeless during COVID-19. There are a number of ways to be involved including:

- **Telephone interviews.** Doing a telephone interview with one of our research team over the phone. Participants will be asked a series of questions to help understand what is happening for them. Participants will receive a £5 shopping voucher as a thank you for their time.
- **Sharing experiences through messages and photos.** Participants can share their stories through text, video or leaving messages through our dedicated line. Participants will be contacted through text message and asked if they would like to feed into particular themes or share experiences on different topics. We will reimburse people for the credit they use to contact us.
- **Become a mobile reporter.** We can offer training and support to participants to report on what is happening in their local community. Training will be delivered remotely through mobile phones. Participants will be assigned a mentor through the process. Out of pocket expenses will be reimbursed.



### How can you get involved?

People who are interested in participating can contact us in the following ways:

- Participants can contact us directly through texting **07476552438** to be involved. There is a flyer that can be used to promote this opportunity.
- People working with potential participants can ask for consent to share details of participants with Groundswell. There is a standardized referral spreadsheet that can be used for sharing participant details.



We will contact participants to discuss involvement in the project and which elements they might like to be involved in. If you have any questions, please contact Groundswell's Research Manager Jo Brown by emailing [jo.brown@groundswell.org.uk](mailto:jo.brown@groundswell.org.uk) or by calling **07881875344**.