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| **Edward Alsop Court (EAC)** | Tel: 020 7222 8953 |
| **About the service:**  EAC is a psychologically informed (PIE) service for homeless men with a range of support needs who require on-site support to stabilise and engage with treatment services before moving. This includes health, mobility, alcohol dependency, substance misuse, mental health, physical health and care needs. The PIE model at EAC promotes a reflective approach to support and staff training to understand the psychology behind people’s behaviours. The staff team recognises the emotional traumas that accompany, and in many cases precede, an individual becoming homeless, and aims to address the complex needs of a customer.  We have 79 rooms.   * 24 rooms have shared bathroom and kitchen, with 4 or 5 rooms to each cluster. * 40 rooms shared bathroom facilities and two meals per day. (breakfast and dinner) * 10 health beds. The health beds are a short term stay for 8 weeks where support is provided around client’s medical needs and move on where applicable. Support for our health bed clients is provided by GCS nurses and our Health Navigator. * 5 disabled bed spaces on the ground floor and two lifts.   Breakfast is available between 8-9.30am, dinner from 5.30pm- 7pm. 7 days a week. The costs of meals are charged via personal service charge. This is for higher support residents living in a catered room. Medium/low support residents can purchase meals and also have the use of a fully equipped kitchen to prepare and cook their own meals. The service charge is £8.11 p/w for medium/low support, self-catering, and £32.02 per week for higher support residents, catered rooms.  Pets are not accepted at EAC.  Visitors are allowed between 9am -8pm. No visitors over night stays are allowed. We have 24 hour support and night concierge staff coverage. | |
| **Client criteria:**   * We have 15 rooms for over 35-year-olds –Low/ Medium support/self-catering. We accept clients with substance misuse, and they will be assessed on a case-by-case basis. * We have 9 rooms for over 35 year olds—high support complex needs. These clients will have use of a kitchen and also benefit from having meals. So, their service charge will be of the higher rate of £32.02 p/w and will be assessed on a case-by-case basis. * Over 45 years old – High support complex needs. Catered room | |
| **Ethos:**  Working with people to make choices, achieve goals and take control of their lives through high quality care, support and housing. To enable those with low through to complex needs to live ordinary lives within the community. To support them with finding suitable move on accommodation and developing their skills to live independently. | |
| **Support:**  The staff team at EAC offer Intensive 24/7 housing related and recovery care and support to our residents. An on-call service operates when managers are not on site.  We use adaptive support methods to promote engagement such as a flexible key work system, psychologically informed support sessions and therapeutic group activities. These include art therapy classes and therapeutic cooking classes. Plus, many more fun activities throughout the week which are lead by our Engagement Worker.  We have a psychologist in the service 3 days a week from SLAM and an Art Therapist from SLAM who attends weekly. We have 1 in house care worker to provide care for the residents when and where needed for those residents that do not meet the adult social services criteria for care. (This does not include providing personal care) and we also have a social worker on site 1 day per week. And Vincentian Care Plus on site to provide POC via Adult Social Services.  We encouraged our residents to enrol in external ETE, and use acquired skills both internally and externally. Weekly in reach services are delivered by CGL, Turning point. Groundswell advocates help to support residents to medical appointments. We have a nurse on site 4 days a week, plus a weekly visit from the local GP surgery. (Dr Hickey’s)  EAC works in partnership with local GP’s, St Thomas’s Hospital, Trinity, Westminster Social Services and Vincentian Care Plus to deliver adult social care packages. | |
| **Expectations of client:**  EAC offers a safe and welcoming environment to all clients. Clients are expected to attend regular key work sessions with their allocated support worker; fortnightly sessions for complex need residents and monthly sessions for medium support residents. All clients will be encouraged to discuss their expectations around engagement with external agencies during assessment, this will form part of the initial support plan. Support expectations include - Registering with a GP and dentist, benefit and finance issues, reconnecting with friends & family, health plans, move on plan.  Clients within our short stay, self-catering clusters are expected to live semi-independently (cooking, cleaning, paying bills). This is aimed at developing independent living skills in preparation for move on within 6 – 12 months. | |
| **Move-on pathway expectations:**  Move on options at EAC include PRS, semi-independent accommodation, JAPOP, Clearing House, residential care, detox, rehab and reconnection with family. Every individual develops a move on plan which is reviewed in key work sessions. | |