

Westminster HHCP Coffee Morning

8 December 2020 10am-11.30pm

Attendees: 10

Contents

1. Update from Louise Butler, Interim Head of Safeguarding and Workforce Development for RBKC and Westminster
2. Update from Adelaide from the Alcohol Service
3. Information on the Young Women's service at Women and Girls Network - Naomi Divall from Women and Girls Network
4. Sam Dorney-Smith Homeless Health Programme Lead and Outreach Nurse – a discussion around the responsibilities of health care professionals.

1. Louise Butler, Interim Head of Safeguarding and Workforce development for RBKC and Westminster

Presentation slides attached.

Learning from Tragedies – an analysis of alcohol-related Safeguarding Adult reviews published in 2017

https://s3.eu-west-2.amazonaws.com/files.alcoholchange.org.uk/documents/ACUK_SafeguardingAdultReviews_A4Report_July2019_36pp_WEB-July-2019.pdf?mtime=20190722092539&focal=none

Adult safeguarding and homelessness <https://www.local.gov.uk/adult-safeguarding-and-homelessness-briefing-positive-practice>

Louise said she is happy for her email to be shared to management requiring feedback around safeguarding – please email anna.midgley@groundswell.org.uk if you require her email address.

2. Adelaide Mackenzie, Westminster Alcohol Service – Adelaide.Mackenzie@cgl.org.uk

There have been a lot of changes during the pandemic, trying to take each case by case.

Adelaide explained they are working around risk management, with the GPs in Westminster to try and reduce the deaths, reduce the admissions to A&E. They recognise that assessments over the phone or zoom don't always work due to lack of technology. They have therefore provided a coffee morning at some services to allow people to drop in to talk to the Alcohol Service (at Edward Alsop Court and King George's on a weekly basis).

The Alcohol service is working with Jeanette at Shirland Road – we are looking at how we can get back in again to that service.

The service is always trying to find out who we need to be in contact with – how can we build up a rapport for clients and help support workers. Some of their best work has been done with DAWs. The team meet regularly with Dual Diagnosis team to try and support clients with Mental Health clients.

We have alcohol liaison nurses in St Mary's, Chelsea and Westminster and Charing Cross. They are able to work with clients who have been admitted to hospital – contact details are below:

St Mary's Hospital

Nurse: Enne Marie

Work Mobile: 07500 836952

Landline: 0203 312 7663 bleep 2134

Chelsea and Westminster Hospital

Nurse: Haafiz Sule

Work Mobile: 07500806970

Landline: 0203 315 8000 bleep 8802

Charing Cross Hospital

Work Mobile: 07554880201

Landline: 0203 311 1234 bleep 7792

3. Naomi Divall, Young women's service, Women and Girl's network – due to lack of time, Naomi will attend the next coffee morning.

Women and Girls Network provides a Young Women's service. This service offers support for young women aged 11-25 who have experienced sexual violence or any other form of gender-based violence. Support includes one to one support, group work and counselling.

For more information contact Nicole.Walsh@wgn.org.uk or Naomi.Divall@wgn.org.uk

Phone: 0808 8011 0660

Young women can access the service through a referral form which is sent to our email ywa@wgn.org.uk. They can either self-refer or be referred in by a professional/adult.

4. Sam Dorney-Smith – LNMN, Pathway and Outreach Nurse.

Sam led a discussion around identifying the lead agency involved in care of clients. Some clients have so 9-10 agencies involved with things going round and round. Staff can be left feeling that you are the lead and holding the baby, and she said that she can only back staff up on that feeling.

There are an awful lot of care refusers – historically been deemed to have capacity – self-neglect issue is also huge, but lots of people have been sitting there for lots of time.

Consider, what does that person want to do about their circumstances – push forward their curiosity and find out what they would like to find out themselves.

Louise Butler said: while working in multi-disciplinary teams – people should take responsibility over the areas we have authority over.

Adelaide Mackenzie noted that in Westminster we have a lot Joint working of agencies and the Enhanced Vulnerability Forum every month. Making every adult matter – Ciara brings in her expertise here as well.

- Agencies to take hold of their own actions in the risk management plan.
- You need the right people round the table to make things happen

An example, where a client refused to have a care act assessment as he believed he didn't need any help. However, the client had fluctuating capacity (assessed by staff member) and needed help as was regularly soiling himself and his room. He wasn't cleaning his room and staff were not able to keep up on top of it and it presented a fire risk. The social worker said as he is refusing I will not continue with the assessment. Social services should in fact complete a care assessment in this case (see point 11 at <https://www.legislation.gov.uk/ukpga/2014/23/part/1/crossheading/assessing-needs/enacted>).

**PLEASE NOTE THE NEXT HHCP COFFEE MORNING WILL TAKE PLACE TUESDAY 16th
FEBRUARY 10am-11.30am.**