

# Hospital & homeless pathway teams

## Westminster HHCP – updated May 2025

This document aims to provide staff and service users with a directory of hospital contacts and homeless Pathway Teams. Please note that it will only provide the contact details of hospitals in the vicinity of Westminster. It can be downloaded from <https://groundswell.org.uk/westminster-hhcp/health-directories/>.

Pathway teams are **clinically led, multi-disciplinary teams that support and advocate for homeless patients in hospital, and ensure they are safe and supported on discharge**. Pathway teams include specialist GPs, nurses and people with lived experience of homelessness who are trained to support homeless patients.

| Service                                                                       | Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Contact details/referral details                                                                                                                                                                                                                                                                                                  |
|-------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Hospital Alcohol liaison nurses at St Mary's, Chel West, Charing Cross</b> | Alcohol Liaison Nurses at hospitals are available to work with clients that would like support during an admission to hospital. Keyworkers should call the contact numbers for the appropriate hospital to discuss further. Support could include specialist assessment and a supportive treatment plan, referral into community-based alcohol treatment services for post discharge specialist support. Appropriate discussion to maximise the opportunity for planned Quick Start detoxification, for patients who require urgent clinical intervention. | <b><u>St Mary's Hospital</u></b><br>Nurse: Kwame Dwomo, CGL<br>Work Mobile: 07867375511<br><b><u>Chelsea and Westminster Hospital</u></b><br>Nurse: Francis Kennedy, CGL<br>Work Mobile: 07721664047<br><b><u>Charing Cross Hospital</u></b><br>Andrew Kilkerr, Clinical Services Manager, Turning Point.<br>MOB No. 07812511191. |
| <b>Hospital discharge team emails – covering more than one hospital</b>       | The email address provided can be used for enquiries covering discharge in the following hospitals: <ul style="list-style-type: none"><li>• Chelsea &amp; Westminster</li><li>• Cromwell</li><li>• Royal Brompton</li><li>• Royal Marsden</li><li>• Western Eye Hospital</li></ul>                                                                                                                                                                                                                                                                         | Hospital Discharge RBKC Duty Manager/ Duty Worker<br><a href="mailto:opsouthhospitals@rbkc.gov.uk">opsouthhospitals@rbkc.gov.uk</a>                                                                                                                                                                                               |



| Service                   | Details                                                                                                                                                                                                                                                                                                                                                    | Contact details/referral details                                                                                                                                                         |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                           | <p>The email address provided can be used for enquiries covering discharge in the following hospitals:</p> <ul style="list-style-type: none"> <li>• St Mary's</li> <li>• UCLH</li> <li>• National Hospital (Neurology)</li> <li>• Royal Free Hospital</li> <li>• St Thomas' and Guys</li> <li>• St Pancras Hospital</li> <li>• The Royal London</li> </ul> | <p>Hospital Discharge WCC Duty Manager and Duty Worker<br/> <a href="mailto:hospitaldischarge@westminster.gov.uk">hospitaldischarge@westminster.gov.uk</a></p>                           |
|                           | <p>The email address provided can be used for enquiries covering discharge in the following hospitals:</p> <ul style="list-style-type: none"> <li>• Charing Cross Hospital</li> <li>• Hammersmith Hospital</li> <li>• Ealing Hospital</li> <li>• Hillingdon Hospital</li> <li>• West Middlesex</li> <li>• St Bernard's Hospital (Jubilee Ward)</li> </ul>  | <p>Hospital discharge LBHF Duty Manager<br/> <a href="mailto:Hospital.notifications@lbhf.gov.uk">Hospital.notifications@lbhf.gov.uk</a></p>                                              |
| <b>St Mary's Hospital</b> | St Mary's main number                                                                                                                                                                                                                                                                                                                                      | <p><b>Main switchboard:</b> 020 3312 6666<br/> <a href="https://www.imperial.nhs.uk/our-locations/st-marys-hospital">https://www.imperial.nhs.uk/our-locations/st-marys-hospital</a></p> |



| Service                        | Details                                                                                                                                                                                                                                                                                                                | Contact details/referral details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                | The Pathway Team                                                                                                                                                                                                                                                                                                       | <ul style="list-style-type: none"> <li>• Harriet Neuberger, Clinical Lead <a href="mailto:harriet.neuberger1@nhs.net">harriet.neuberger1@nhs.net</a></li> <li>• Edward, Homeless Health Housing <a href="mailto:Edward.munteanu1@nhs.net">Edward.munteanu1@nhs.net</a></li> <li>• Stella Ejimadu, Homeless Nurse, <a href="mailto:stella.ejimadu@nhs.net">stella.ejimadu@nhs.net</a></li> <li>• Taanisa Homeless Health Housing Coordinator <a href="mailto:taanisa.mohamed@nhs.net">taanisa.mohamed@nhs.net</a></li> <li>• Azzy Homeless Health Housing Coordinator <a href="mailto:azeemat.abioye@nhs.net">azeemat.abioye@nhs.net</a></li> <li>• Edward Redshaw Homeless Health GP <a href="mailto:edward.redshaw1@nhs.net">edward.redshaw1@nhs.net</a></li> <li>• Lorna Harrison, Hepatology Nurse, Liver &amp; Anti-Viral Unit, <a href="mailto:Lorna.Harrison1@nhs.net">Lorna.Harrison1@nhs.net</a></li> </ul> |
| Chelsea & Westminster hospital | Main switchboard number                                                                                                                                                                                                                                                                                                | <b>Main Switchboard:</b> 020 3315 8000<br><a href="https://www.chelwest.nhs.uk/contact">https://www.chelwest.nhs.uk/contact</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Charing Cross                  | Main switchboard number                                                                                                                                                                                                                                                                                                | <b>Main Switchboard:</b> 020 3311 1234                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                | Imperial inclusion health team                                                                                                                                                                                                                                                                                         | <a href="mailto:imperial.innernwlinclusionhealthteam@nhs.net">imperial.innernwlinclusionhealthteam@nhs.net</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Croydon Hospital               | Main switchboard number                                                                                                                                                                                                                                                                                                | <b>Main Switchboard:</b> 020 8401 3000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                | Pathway Team                                                                                                                                                                                                                                                                                                           | <b>Email:</b> <a href="mailto:CH-TR.homelesspathwaysteam@nhs.net">CH-TR.homelesspathwaysteam@nhs.net</a> , 07392 277435                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Find & Treat team              | The Find & Treat team are a specialist outreach team that works alongside NHS and third sector front-line services to tackle TB among homeless people, drug or alcohol users and vulnerable migrants. They aim to find cases of active TB early and support patients to take a full course of treatment and get cured. | <b>Phone:</b> 020 3447 9842<br><br><a href="https://www.ucl.ac.uk/tb/resources-and-services/uclh-find-treat-service">https://www.ucl.ac.uk/tb/resources-and-services/uclh-find-treat-service</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Homerton University Hospital   | Main switchboard number                                                                                                                                                                                                                                                                                                | <b>Phone:</b> 020 8510 5555                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|                                | Pathway Team                                                                                                                                                                                                                                                                                                           | <b>Email:</b> <a href="mailto:huh-tr.pathwayhomelesspersonsteam@nhs.net">huh-tr.pathwayhomelesspersonsteam@nhs.net</a> , 07285 399 519                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                | Main switchboard number                                                                                                                                                                                                                                                                                                | <b>Phone:</b> 020 3299 9000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |



| Service                                   | Details                 | Contact details/referral details                                                                                                                                                                                                               |
|-------------------------------------------|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| King's College Hospital                   | Pathway Team            | Email: <a href="mailto:kch-tr.homelessteam@nhs.net">kch-tr.homelessteam@nhs.net</a><br>Team mobile: 07920 594878                                                                                                                               |
| Royal London                              | Main switchboard number | Phone: 020 7377 7000                                                                                                                                                                                                                           |
|                                           | Pathway Team            | Email: <a href="mailto:elft.pathwayhomelessteam@nhs.net">elft.pathwayhomelessteam@nhs.net</a><br>Team mobile: 07730 130 221<br>Clinical lead/ GP Peter Buchman                                                                                 |
| South London and Maudsley (SLAM)          | Pathway Team            | Email: <a href="mailto:khphomelessteam@slam.nhs.uk">khphomelessteam@slam.nhs.uk</a><br>Phone: 020 3228 6398                                                                                                                                    |
| St Thomas' Hospital (GSST)                | Main switchboard number | Phone: 020 7188 7188<br>(full contact details available at:<br><a href="https://www.nhs.uk/Services/hospitals/MapsAndDirections/DefaultView.aspx?id=970">https://www.nhs.uk/Services/hospitals/MapsAndDirections/DefaultView.aspx?id=970</a> ) |
|                                           | Pathway Team            | Email: <a href="mailto:HomelessTeam@gstt.nhs.uk">HomelessTeam@gstt.nhs.uk</a><br>Phone: 020 7188 9595 / 07920594864                                                                                                                            |
| St George's Hospital                      | Main switchboard number | Phone: 020 8672 1255                                                                                                                                                                                                                           |
|                                           | Pathway Team            | Email: <a href="mailto:homelessnessinclusion@stgeorges.nhs.uk">homelessnessinclusion@stgeorges.nhs.uk</a><br>Phone: 020 8725 1247                                                                                                              |
| University College London Hospital (UCLH) | Main switchboard number | Phone: 020 3456 7890                                                                                                                                                                                                                           |
|                                           | Pathway Team            | Email: <a href="mailto:uclh.homelessteam@nhs.net">uclh.homelessteam@nhs.net</a><br>Phone: 020 3447 3009 / 07719341620                                                                                                                          |

