

Westminster MDT forums for Services

Westminster HHCP – updated July 2023

This document aims to provide staff and service users with information on the MDT forums available for services to access for additional support.

Forum	Details	Who attends?	Contact details
Adult social care / safeguarding teams	<p>Adult social care should be contacted if an adult's needs meet all three of these conditions:</p> <ol style="list-style-type: none">1. the person's needs arise from or are related to a physical or mental impairment or illness2. the person's needs make them unable to achieve two or more specified outcomes (below)3. as a result of being unable to meet these outcomes, there is likely to be a significant impact on the adult's wellbeing <p>The HHCP Social care referral toolkit here to find out more details. If you need to refer an adult for a care act assessment complete the referral form located here.</p> <p>Adult social care should also be contacted when you have <u>safeguarding concerns</u>; when you believe a client is at risk of abuse and neglect. If you have a safeguarding concern about a client, but you are not sure whether it would meet the threshold for a safeguarding referral, send an email to your commissioning lead detailing the</p>	<p>A needs assessment/ case conference may be scheduled with services involved with the client, if further discussion is needed.</p>	<p>Adult services team: 020 7641 1444 Email: adultsocialcare@westminster.gov.uk</p>



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	<p>issue (due to GDPR only use the client's initials). Your commissioner will forward your email to the safeguarding team and get back to you with feedback.</p> <p>When you want to report a safeguarding concern fill out the referral form.</p>		
Monthly Enhanced Vulnerability Forum (for Rough Sleepers) (EVF)	<p>Problem solving forum for rough sleepers and clients accessing the <u>rough sleeping pathway</u>, with high risk, often escalating health and mental health concerns.</p> <p>The principal theme of clients discussed will be those that have “fallen through cracks” and/ or been very resistant to change.</p> <p>The meeting will seek to review actions taken thus far, propose and track solutions as well as escalate cases that are deemed to require further review or that may need statutory decisions appealed.</p> <p>In addition, specific trends and/or risks to the wider cohort will be reviewed and escalated, including a review of deaths across the rough sleeping pathway.</p>	<ul style="list-style-type: none"> • When applicable to the clients being raised at EVF: • Homeless Health Service (HHS), Practice nurses and members of the CCG • Westminster City Council (WCC) Rough Sleeping Commissioning Team • Rough sleeping commissioned services – Westminster Street Outreach Service (SOS), Compass Team, Day Centres, • Joint Homelessness Team • Hostels • Turning Point • Metropolitan Police 	<p>Email Victoria Aseervatham -Rough Sleeping Commissioning Team vaseervatham@westminster.gov.uk.</p> <p>This is a monthly forum, first Tuesday of the month at 10am.</p>
Monthly Housing Complex Case Panel (HCCP),	<p>For WCC housed residents; in WCC properties, housing associations or temporary accommodation. The focus is on stopping clients from falling or bouncing between services where there are increasing concerns around their vulnerability.</p>	<ul style="list-style-type: none"> • WCC Housing Management • Temporary Accommodation Services • Relevant Registered social landlords 	<p>Contact Jdurrant1@westminster.gov.uk for more information.</p>



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3rd Wednesday of month 10am		<ul style="list-style-type: none"> • Turning Point • WCC Anti-Social Behaviour Teams • Metropolitan Police • Floating Support Services • Trailblazers • Mental Health Single Point of Access • Westminster Mental Health Services 	This is a monthly forum scheduled on the 3 rd Wednesday of the month at 10am.
Hoarding and Self Neglect MDT (<u>lead agency should schedule when required</u>)	<p>An MDT should be organised where an adult has been identified as</p> <ul style="list-style-type: none"> • self-neglecting or where hoarding behaviours have put them or others at risk which could result in significant harm <p>The lead agency should schedule a multi-disciplinary meeting to determine the most favourable approach for achieving engagement with the adult. This is to provide co-ordinated response and guidance to operational staff and managers on how to address the needs of difficult to engage adults living in Westminster who hoard or self-neglect.</p>	<p>The following services are suggested:</p> <ul style="list-style-type: none"> • Housing service and building owner (if different) • Residential Environmental Health • Adult Social Care • Westminster Mental Health Services • Westminster Housing commissioners • Community Health teams • London Fire Brigade 	The lead agency working with the client will need to set up the MDT on case-by-case basis. Inform lead commissioner to get extra support in contacting services.
Integrated Care Network (monthly) – last Tuesday in the month	<p>The Integrated care network (ICN) forum is attended by members of the core multi-disciplinary team.</p> <p>The aim of the meeting is to discuss health interventions for patients / clients who are in an Intermediate Care Network (ICN) bed or ICN caseload with the wider MDT.</p>	<ul style="list-style-type: none"> • Great Chapel Street Medical Centre • Dr Hickeys practice • Homeless Health Service • Groundswell • WCC Rough Sleeping Commissioning team • Adult safeguarding 	<p>Email David Woodley david.woodley@groundswell.org.uk</p> <p>This is a monthly meeting held on the last Tuesday in the month (11.30-1pm).</p>



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		Other stakeholders are invited to attend for clients who are in ICN beds, or the caseload, such as support works and outreach.	
Turning Point MDT (fortnightly, Wednesday 2-4pm)	<p>This meeting allows a space for service providers within Westminster to attend a single space and discuss clients, ensuring that together we overcome any barriers to providing support with substance and alcohol use, mental and physical health.</p> <p>Professionals can bring named individuals to the fortnightly meeting as well as no specific individuals where support and guidance can be provided.</p>	<ul style="list-style-type: none"> • WCC Rough Sleeping Commissioning team • SLaM Psychology in Hostels Team • Great Chapel Street Practice • Dr Hickey's Practice • Turning Point Clinician • Professionals and partners from Hostels, Hotels, Day Centres, outreach teams 	<p>Email Sofie Day to attend at Sofie.Day@turning-point.co.uk</p> <p>Prior to the meeting, Turning Point will forward a case discussion template. Where possible we would ask this to be completed prior, allowing us to keep a record of discussions so that we can forward any action onto professionals involved.</p>
The Westminster Violence Against Women and Girls (VAWG) and MD forum	<p>The Westminster Violence Against Women and Girls (VAWG) and multiple disadvantage forum is a space where professionals working in homelessness services in Westminster can bring the cases of women they are supporting for both reflective discussion and practical advice around issues such as violence, abuse and trauma. The VAWG is run monthly on the second Monday of the month.</p>	<ul style="list-style-type: none"> • Standing Together against Domestic Abuse – Housing First and Homelessness Team • Westminster Council Rough Sleeping Team • SLaM • Homeless health service 	<p>How do I refer in?</p> <p>If you have a case that you would like to bring to the meeting please fill out the VAWG MD referral form and email hf.homelessness@standingtogether.org.uk <u>one week before</u> the forum. If you can't access the referral form via the above link email the team and they will send you the referral form.</p>

